

## Warranty Claim

All warranty claims must be filled within 15 days of machine failure date. All cells marked \* are mandatory.

### How to Submit a Claim

1. **Fill Out the Form**

Complete all required fields. Ensure that all information is accurate and complete.

2. **Attach Supporting Images**

If necessary, gather any relevant images or documents to support your claim.

3. **Send the Form and Attachments via Email**

Once the form is filled out, save it again. Compose a new email and attach the completed form along with any supporting images. Send the email to [warranty@haulotte.com](mailto:warranty@haulotte.com)

### Important Tips:

Double-check all information before sending. Ensure all attachments are clear and legible.

## Contact information

Haulotte service Order Reference \*

Account number \*

First name \*

Last name \*

Contact email \*

example@example.com

Area Code

Phone Number

City \*

Address \*

Company name \*

State \*

Postal code \*

Country \*

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## Product Information

Serial number \*

Type of machine \*

Date of purchase

Purchased from \*

Month Day Year

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## Information about the claim

Machine warranty

Yes

Failure date

Month Day Year

Hour meter reading \*

Repair date

Month Day Year

## Description of the failure

Description of the failure, conditions found, cause... \*

If you already know the failed part, please enter the Haulotte reference in "Affected part number" and the traceability of the part in "Part serial number".



Affected part number

Part serial Number

## Add another part

Affected part number

Part serial Number

Affected part number

Part serial Number

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Describe corrective action undertaken

## Attach Supporting image(s)

Please upload each picture you want to attach to the form (plate, hour meter, general picture of the machine, detailed picture of the failure...). Allowed extensions: png jpg jpeg.

**Pictures for the warranty form are mandatory to make a claim. This needs to be on there or claims can't be made**

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## Replaced part(s) on the machine

If a part needs to be returned, Haulotte will contact you.

### Part 1

Part number reference	Quantity	Price each
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Description

### Part 2

Part number reference	Quantity	Price each
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Description

### Part 3

Part number reference

Quantity

Price each

Description

### Labor and Travel expenses

Total cost of hours worked \*

Labor rate per hour \*

Total labor \*

Total number of travel hours \*

Hourly travel rate \*

Total travel \*

Total freight cost \*

Total miscellaneous \*

Description of various cost

TOTAL \*

## Acknowledgement

I, the undersigned, certify to the best of my knowledge that the above statements are true and correct, that the parts in question do belong to the equipment described, and the repair has been carried out, in a professional and workmanlike manner.

I accept to receive emails and news from Haulotte

I don't want to receive emails and news

I agree to Haulotte continuing to send me information

After submitting this form, I would like my data to be deleted from the website database.

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Type a question

## Corrective action taken